



# KAIZEN

---

To make better

## who

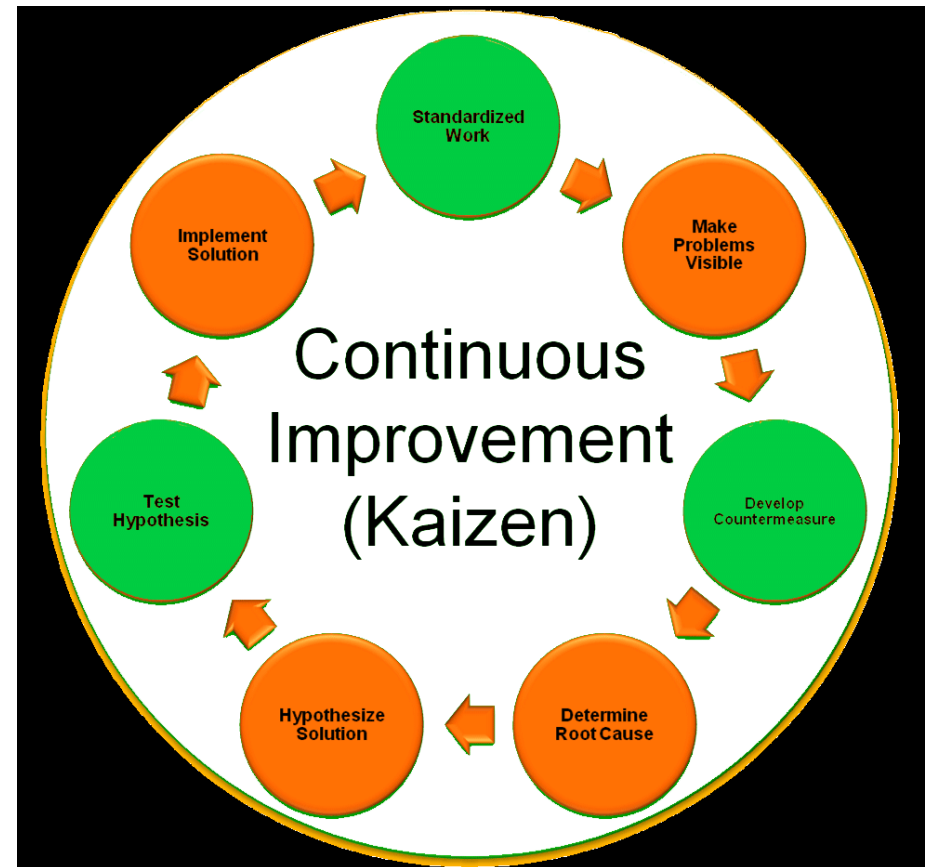
Japanese firms, in their quest for global competitiveness, demonstrated a greater commitment to the philosophy of continuous improvement than Western companies did .

a philosophy was developed using the Japanese used the term Kaizen.



# what

- Kaizen means improvement, continuous improvement involving everyone in the organization from top management, to managers then to supervisors, and to workers. .
- This philosophy assumes according Imai that "our way of life – be it a persons working life, social life or home life – deserves to be constantly improved".



when

Beginning in 1980 and lasting through out the 80's

Kaizen is still to this day a large part of the manufacturing process



# why

- The essence of Kaizen is that the people that perform a certain task are the most knowledgeable about that task.



# Works cited

- [www.kaizen- institute.com](http://www.kaizen-institute.com)
- Barnes T., Kaizen strategies for successful leadership, 1996, Pitman Publishing London
- [www.kaizen-institute.com/gemba.htm](http://www.kaizen-institute.com/gemba.htm)
- Kobayashi I., 20keys to workplace improvement, 1990, Cambridge :productivity press
- 
- Cheser, R., Kaizen is more than continuous improvement, Quality progress ,April 1994, pp. 23-26